



RTBU

Refund Policy

The Australian Rail, Tram and Bus Industry Union, Western Australia Branch (RTBU WA Branch) processes refunds in accordance with applicable industrial laws and Fair Work Ombudsman requirements.

Where a member has paid union dues in advance and subsequently resigns or retires, or where membership deductions are not ceased following resignation for any reason, the balance of dues paid in advance will be refunded, excluding any applicable 14-day resignation notice period.

Refunds are processed as part of the Union's normal accounting procedures. Given the way membership dues are collected, such circumstances are uncommon.

Members seeking a refund should contact the RTBU WA Branch office for assistance.

The RTBU WA Branch encourages members asking questions about this policy to call the Union office.

Dispute Resolution

Any dispute under this policy shall be referred to the Branch Secretary to review and determine.